

HERMÈS INTERNATIONAL

24, RUE DU FAUBOURG SAINT-HONORÉ 75008 PARIS - TÉL. +33 (0)1 40 17 47 17 - FAX +33 (0)1 40 17 49 21
SOCIÉTÉ HOLDING DU GROUPE HERMÈS, STÉ EN COMMANDITE PAR ACTIONS AU CAPITAL DE 53 840 400,12 EUROS - 572 076 396 RCS PARIS



P&A Shopfitting LTD
Paul Knock
Unit 22-23
Wick Two Industrial Estate
Gore Road, New Milton
Hampshire
BH25 6TJ

Paris, July 3rd 2015

Reference: Hermès Heathrow T5

Dear Paul,

We would like to take this opportunity to congratulate P&A shopfitting for the full new fit out of our new boutique recently completed at Heathrow airport terminal 5.

The combination of P&A Shopfitting's personable approach, experience, and professional manner resulted in delivering to a very high standard, nothing was too much trouble for their staff and they were flexible to the end with the inevitable challenges, but still managed to maintain the program dates to allow us to open on time. The association with the coordinator architect Blacksheep was very beneficial for the project.

We will consider them for future work following the successful completion of this project. I would wholeheartedly recommend them to anyone. The look and finish of the end product is excellent.

Sincerely,

Thierry MICHEL
Project Distribution Director

Paul du HAYS
Operations Manager